



Setup guide

Ingenico Lane/3600

triPOS Cloud

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Table of Contents

Step 1: Unboxing	2
Step 2: Assembling/Connections	3
Step 3: Update device settings to use static IP	4
Step 4: Prep for installation day	6

Step 1: Unboxing

1.1 Unbox your Lane 3600

- 1.1.1 After unboxing the Ingenico L3600 you'll find/need a minimum of one L3600 physical unit, a power adapter and a lengthy cable. The lengthy cable has HDMI on one end and two split wires on the other end, for power cable connection and Ethernet RJ45 cable to insert into modem.



L3600 physical unit



Ingenico power adapter



Lengthy cable

Step 2: Assembling/Connections

2.1 How to assemble and connect your L3600

- 2.1.1 Connect L3600 by inserting HDMI male end of the lengthy cable into the connection slot on the back side of device



- 2.1.2 Insert into revert mode



- 2.1.3 Secure the connection by flattening the clip



- 2.1.4 Insert Ethernet RJ45 cable into modem/router



 Your network switch/router may look different from this example.

- 2.1.5 Connect L3600 power supply to 120V power outlet



 Lane/3600 will turn on once connected to power.

- 2.1.6 Device now shows 6-digit **Activation Code** on screen with a prefix letter of either

- 2.1.6.1 C*****
CERT devices
[CERT testing environment]
Example: **Activation Code** shows a prefix of **C** which is for CERT environment

- 2.1.6.2 Actual devices
[User interface environment]

- 2.1.6.3 P*****
PROD devices
[Production environment]

 For static IP users: Your L3600 device is shipped with DHCP enabled, which means when you connect to your network switch/router, the router automatically assigns your device an IP address. If you require a static IP address on your device, follow the Step 3 directions; otherwise, proceed to Step 4, skipping Step 3.

Step 3: Update device settings to use static IP

3.1 Continuation for static IP users

- 3.1.1 Physically disconnect the Ethernet cable from your network switch/ router while leaving the L3600 powered on.



- 3.1.2 Reboot the device by pressing and holding the # button **#** and the yellow button **<** simultaneously for two to three seconds.

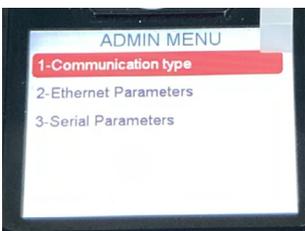
- 3.1.3 Device will reboot and come back to triPOS logo screen



DO NOT reconnect the Ethernet cable to your network switch/router yet.

3.2 Set Ethernet as Communication type

- 3.2.1 Press **0-0-0-1**, to access the **ADMIN MENU**
- 3.2.2 Select **1-Communication type** to make sure it's set to Ethernet
- 3.2.3 If the **Communication type** is not set to Ethernet select **Communication type**



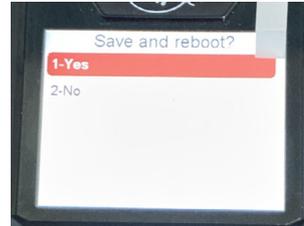
- 3.2.4 Select **2-Ethernet**



- 3.2.5 To select, press the green button

- 3.2.6 After any selection, press the red button

- 3.2.7 When changes are made, L3600 device will ask you to reboot



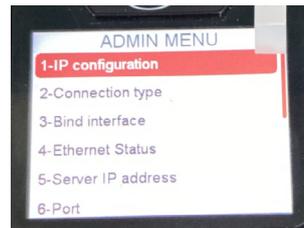
- 3.2.8 Select **1-Yes**

3.3 Set up Ethernet Parameters

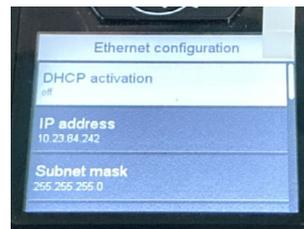
- 3.3.1 Press **0-0-0-1**, to access the **ADMIN MENU**

- 3.3.2 Select **2-Ethernet Parameters**

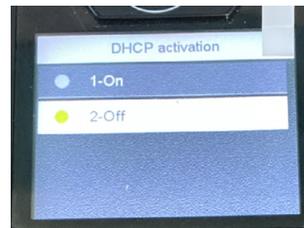
- 3.3.3 Select **1-IP Configuration**



- 3.3.4 Select **DHCP activation**



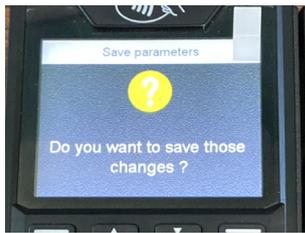
- 3.3.5 Select **2-Off**



- 3.3.6 Press the green button

- 3.3.7 To save parameters, press the red button

- 3.3.8 A confirmation screen will popup asking
Do you want to save those changes?



- 3.3.9 Press the green button  for **Yes**

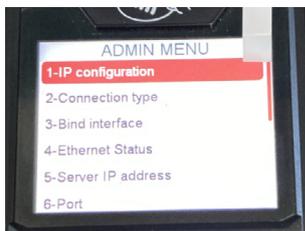
- 3.3.10 Then you will see confirmation saying
Configuration saved



- 3.3.11 Device will go back to **ADMIN MENU** screen

3.4 Set up IP Configuration

- 3.4.1 Select **1-IP Configuration**



- 3.4.2 Select **IP address**

- 3.4.3 Enter the static IP assigned to the device



- 3.4.4 Press the green button 

- 3.4.5 Device will go back to **Ethernet Configuration** screen

3.5 Set up Subnet mask

- 3.5.1 Select **Subnet mask**

- 3.5.2 Enter the **Subnet mask** of the LAN this device is connected to



- 3.5.3 Press the green button 

- 3.5.4 Device returns to **Ethernet Configuration** screen

- 3.5.5 To go back, press the red button 

- 3.5.6 When prompted to save changes, press the green button 

- 3.5.7 The device should now reboot



Reconnect the Ethernet cable to your router during this reboot process.

Step 4: Prep for installation day

4.1 Activation Code

- 4.1.1 Once the devices are connected to your network, they should display an **Activation Code**, starting with a **p** indicating it is a production device, followed by six numbers: **p#####**.



The activation code will change every 15 minutes if they maintain their network connectivity.

- 4.1.2 If your devices have the **Activation Code** they are ready for installation day. You can unplug the devices and put them back in their boxes until installation day.
- 4.1.3 If your devices do not display an activation code, and instead display a **triPOS logo** or **System Information** screen, you will want to review the below network requirements.

4.2 triPOS Cloud Network Requirements for Dealerships

- 4.2.1 Always make sure the network equipment and internet connection are working properly before you begin. Because device-cloud connections must use long-lived, persistent TCP connections, clients may need to remove packet sniffing/security scanning for the ports used for **triPOS Cloud** from any network appliances/firewalls if connectivity issues are encountered.
- 4.2.2 Connectivity to **triPOS Cloud** should occur automatically, however you may wish to confirm within the network configuration that outbound/inbound https traffic can reach the following:
- 4.2.2.1 <https://tripos.vantiv.com>
HTTPS on port 443
- 4.2.2.2 device.tripos.vantiv.com TCP on port 9001
- 4.2.2.3 Enable TCP/IP TLS v1.2 protocol for device.tripos.vantiv.com
- 4.2.2.4 Minimum internet speed recommendation of 5 Mbps
- 4.2.3 We recommend rebooting your device by holding the # button  and the yellow button  together.
- 4.2.4 You can also reboot the device by unplugging the power cable. Please make sure that you have reconnected the Ethernet cable to your internet router or network switch.

Notes

This space is provided for your convenience to take any notes during setup.